

# AI CHATBOT USING PYTHON

## A PROJECT REPORT

Submitted by

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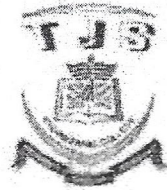
In partial fulfilment for the award of the  
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T.J.S. ENGINEERING COLLEGE, PERUVOYAL



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Certificate that this project report "AI CHATBOT USING PYTHON" is the bonafide work of the following students.

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INTERNAL EXAMINER

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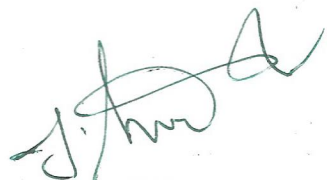
EXTERNAL EXAMINER

# ABSTRACT

ChatBot can be described as software that can chat with people using artificial intelligence. These software are used to perform tasks such as quickly responding to users, informing them, helping to purchase products and providing better service to customers. In this paper, we present the general working principle and the basic concepts of artificial intelligence based chatbots and related concepts as well as their applications in various sectors such as telecommunication, banking, health, customer call centers and e-commerce. Additionally, the results of an example chatbot for donation service developed for telecommunication service provider are presented using the proposed architecture



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